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To: All Ambulance Providers

Subject: PA Requests for Non-Emergency Ground Ambulance Transportation

Effective for dates of service beginning with October 11, 2005 guidelines for PA requests for non-emergency transportation have been revised. The request must still have a valid diagnosis code; however it is not restricted to the list of diagnosis codes in Medicaid's Provider Manual Chapter 8, (Ambulance).

All transportation must be medically necessary and reasonable and documentation must state one of the condition(s) listed below that necessitate ambulance service and indicate why the recipient cannot be transported by another mode of transportation:

Code	Description
02	Bed confined before the ambulance service
04	Moved by stretcher
05	Unconscious or in shock
07	Physically restrained
08	Visible hemorrhaging

Please note that condition codes 06 (Transported in an emergency situation) and 09 (Medically necessary) are no longer condition codes that are recognized by Alabama Medicaid for non-emergency ground ambulance transport.

When submitting paper PA requests via Form 342, please place the appropriate condition code in the "Patient Condition" field and also in the "Clinical Statement" section. The patient's condition should also be further described and included in the documentation justifying why the patient required/requires transport by ambulance.

If you submit PA requests electronically, (278 transaction via PES), the "Patient Condition Category" under Service Tab 1 should indicate 07 for Ambulance Certification and the "Patient Condition" should be indicated by one of the condition codes above. In addition, in Header 3, "Clinical Statement", should include the medical justification of why the patient required/requires transport by ambulance as you would in this same section via Form 342.

Specific instructions can be found in Alabama Medicaid's Provider Manual, Chapter 4 (Prior Authorization).

If you have any questions please call Janice Barnes at 334-353-4771 or Carol Akin at 334-242-5580.

October 23, 2005